

CONFIDENTIAL TELECOM COMPANY

National On-Call Account

11 Projects Totalling Over 500,000 square feet, including:

Charleston, SC: 100,000 square feet

Denver, CO: 212,000 square feet

Everett, WA: 55,000 square feet

Miramar, FL: 91,000 square feet

New York, NY: 45,000 square feet

Multiple life safety, test-fit, and building
evaluation projects

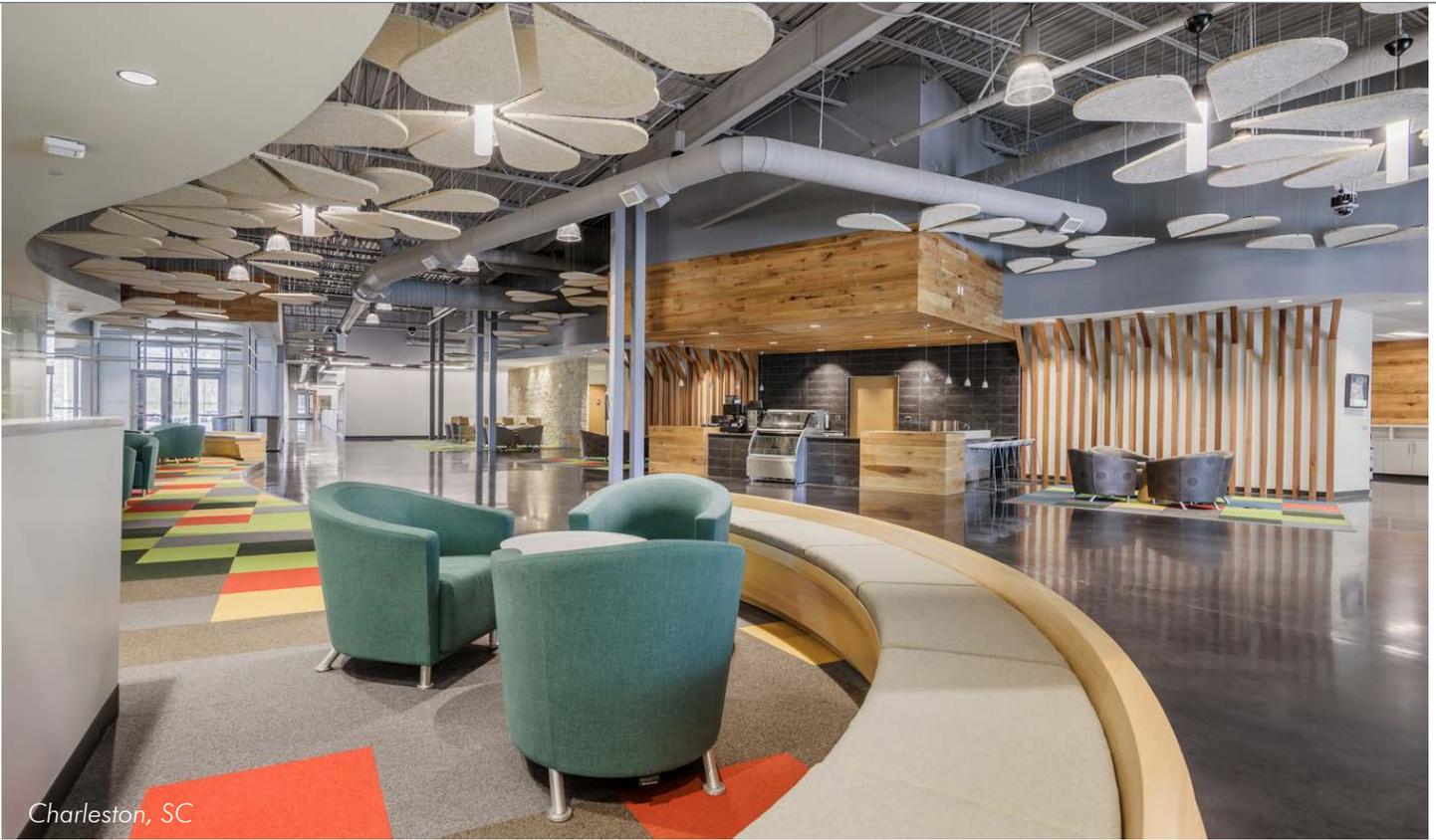
Account Highlights

Account projects range from targeted
renovations and relocations, to
collaborating on build-to-suit solutions;
Space types include corporate offices,
technical operations centers, and
customer care facilities (call centers and
training facilities)

Services Provided

Full service interior design and
architecture; Furniture specifications,
Lighting design

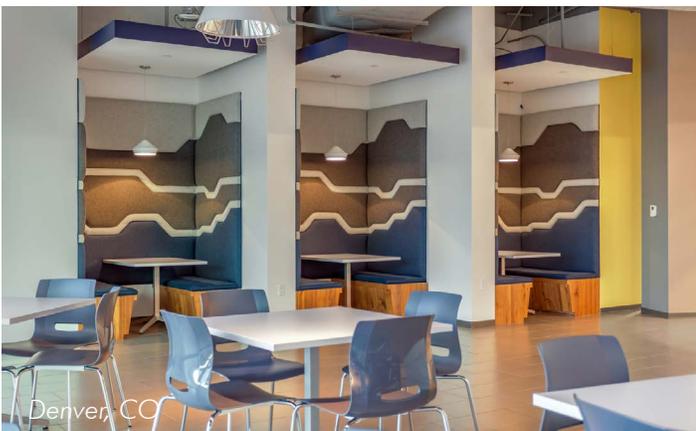




Charleston, SC



Charleston, SC



Denver, CO

IA is partnering with this global telecommunications company to deliver projects across the country. IA's centralized core team has completed, or are actively working on, projects totaling over 500,000 square feet. The scope of work ranges from targeted renovations and relocations, to collaborating on build-to-suit solutions for corporate office spaces, technical operations centers, and customer care facilities.

The Charleston, SC call center is part of a major build-to-suit project adjacent to a protected wetland. The IA team drew their design inspiration from the site's proximity to this natural preserve by applying a more regional and organic aesthetic compared to a typical call center.

The building itself is composed of two wings that connect at the corners to form a large, central hub. Conceptually, this informs the program as staff and visitors transition from the city to nature, a metaphor for the site's transition. Neighborhoods of workstations in tight and precise rows feel like trees that give way to less dense areas, housing phone rooms and offices. These elements lead back to a double-volume central hub that evokes a clearing in the woods. Off this central hub is the main lobby, a coffee bar, a customer demo center adjacent to a large and comprehensive training center, a break room with a full kitchen, and screened patio with a fire pit and views of the grounds.